

About Us

Castle Rock Insurance Agency - A professional, full service, Property & Casualty Insurance services boutique serving the Business and Personal Marketplace. The key to our success is that we educate our clients. Knowing the exposures surrounding their personal and business assets helps them make educated decision as to their own insurance needs. We have been extremely successful in lowering insurance costs for our clients by leveraging our knowledge and relationships within the insurance industry. We always aggressively market and negotiate insurance premiums and coverage's which usually results in an insurance product that is both comprehensive in coverage and competitive in price.

Do we Provide Service? Not only do we answer the phone and return calls, but you will know who you are talking to and they will know you. If we receive an email from a client between 6:00 AM and 9:00 PM you will most likely receive an email back from a person in our agency, you know, within an hour. We do not have 6 digit extensions or long drawn out automated attendants. We respect our clients and are here to respond to their needs.

Are we competitive? Take a look at the long list of carriers we represent. Our job is to match the right company and the right Insurance coverage with each individual or company looking for coverage. Castle Rock Agency, Inc was founders have a successful history. One was a previous underwriter from one of the nation's biggest insurance wholesalers and the former president of one of the largest privately owned retail insurance agencies in New York City. The other has almost a decade of experience as a underwriter with prior experience as a health care administrator with 2 back-to-back JCAHO commendations. At Castle Rock we take the time to understand the operation of our clients. From there we try to put together an insurance program that best suits their needs. No matter the size of the premium of an account, we treat all our clients with the same respect and attention. Our success is embedded in our ability to continually surpass our client's expectations. We are a company of people with a single-minded commitment to Customer Satisfaction. It is this attitude that makes Castle Rock stand out as a leader within the insurance community. And it is this attitude that can be seen in the quality of the services we provide to our Customers. We always strive to build relationships for life by exceeding expectations.

Experience - Our groups of insurance professionals are among the most experienced in the industry. Importantly, our business model allows them to dedicate the necessary senior-level attention to clients. If you are a commercial, business, personal or organizational client, or provides you with personal service. Castle Rock Agency serves the personal and business insurance needs of individuals, families and businesses. Castle Rock Insurance Agency - Business Insurance, Personal Insurance, Intelligent Insurance